Managed IT Services
Ensuring Your Technology Runs Smoothly

Keeping your systems secure, optimized, and running without disruption so you can stay focused on your business.

Overview

Microsoft Solutions Partner

SONICWALL Partner

DELLTechnologies AUTHORIZED PARTNER

At **Asher Solutions**, we take the stress out of managing technology so you can focus on growing your business. Our Managed IT Services are built to deliver **worry-free IT**, keeping your systems secure, optimized, and running smoothly.

Let us handle the technology challenges so you can stay focused on growing your business, driving profitability, and having **peace of mind**.

The following pages outline our service offerings in detail. Below is a quick overview.

Features

- **Minimize Downtime**: Proactive 24/7 monitoring and automated issue resolution to prevent disruptions.

- **Improve Security**: Automatic updates, antivirus protection, and content filtering to safeguard systems and data.

- **Enhance Performance**: Daily optimization tasks like junk file cleanup and automated restarts for peak efficiency.

- **Simplify IT Management**: Centralized maintenance, patching, and reporting handled by dedicated technicians.

- **Ensure Business Continuity**: Managed backup solutions with rapid response and recovery to protect against data loss and outages.

- **Increase Productivity**: Quick, easy access to IT support eliminates delays and keeps your team focused.

- **Cost Predictability**: Affordable monthly rates with no setup fees, hidden costs, or long-term contracts. Labor provided at a discount as a managed services client.

- **Gain Insight into IT Health**: Quarterly reports highlight system performance and areas for improvement.

Key Benefits

- **Proactive Monitoring:** Prevents issues before they cause downtime.
- **Enhanced Security:** Automatic updates, antivirus, and content filtering protect your systems.
- **Improved Performance:** Daily optimizations keep your systems running at peak efficiency.
- **Fast Support:** Quick and easy access to IT help when you need it.
- **Business Continuity:** Managed backups ensure rapid recovery in case of data loss.

Pricing

- **Monthly Billing:** Affordable, per-device pricing with no long-term commitments.
- **Labor Discounts:** Enjoy discounted labor rates as a managed services client.
- **Transparent Costs:** Pay a predictable monthly rate with no hidden fees.
- **Ask us for a quote today!** Price depends on the number of computers in your network.

Managed Workstations & Servers
What's Included

We proactively monitor, maintain, and support your workstations and servers to resolve issues before they disrupt your business.

Service Details

Microsoft Solutions Partner   SONICWALL Partner   DELL Technologies AUTHORIZED PARTNER

Our **Managed Workstation & Server Services** take a *proactive* approach to IT by continuously monitoring, maintaining, and updating your systems to prevent issues before they disrupt your business. This includes patching, restarts, antivirus, and system checks to keep your network secure and running efficiently. Instead of reacting to problems, we focus on preventing them while minimizing disruption.

Features

- **24/7 Monitoring and System Health Checks:** Continuously checks for hardware, security, reliability, and performance issues like disk errors, repeated failed logins, system crashes, high resource usage, and more to alert us early and prevent downtime.

- **Automatic Patching for Windows:** Installs security updates, drivers, firmware, and optional patches that improve performance and compatibility, and updates devices to the latest version of Windows.

- **Automatic Patching for 100+ Applications:** Covers Adobe Reader, Chrome, Edge, Firefox, Word, Excel, Outlook, Teams, Dropbox, Zoom, and more, keeping software secure and current.

- **Automatic Restarts:** Applies updates and restarts overnight to avoid interruptions during the workday.

- **Automatic Daily Junk File Cleanup:** Frees up space and improves performance.

- **Antivirus Licensing:** Provides active protection against viruses, malware, and other security threats to keep your systems safe.

- **Content Filtering:** Blocks malicious websites and categories like adult content and gambling by default, whether you're in the office or working remotely, with optional restrictions on social media, employment sites, and more.

- **Security Awareness Training:** Helps users recognize phishing attempts, unsafe links, and other common threats to reduce human error and improve overall security.

- **Quarterly Detailed Reports:** Provides disk health, space usage checks, and recommendations for improvements or upgrades.

- **Easy Assistance Request:** Click the Asher Solutions icon in the bottom right corner of any managed computer to request help, no phone calls or emails required.

Managed Firewalls & Backups
What's Included

Strengthen your defenses with managed firewall protection and reliable, image-based backups to safeguard against threats and data loss.

Service Details

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In addition to our core **Managed Services**, Asher Solutions offers **Managed Firewall** and **Managed Backup** as *proactive* add-ons. **Managed Firewall** provides monitoring, reporting, alerting, and maintenance to secure your network. **Managed Backup** protects critical workstation and server data with daily backups and a predictable monthly cost.

Managed Firewall

- **24/7 Monitoring and Proactive Maintenance:** Continuous monitoring and upkeep of your firewall to ensure maximum uptime, optimal performance, and early detection of issues.

- **Security and Performance Checks:** Regular checks to identify and resolve issues before they impact your network.

- **Automatic Firmware Patching:** Ensures your firewalls are always updated to the latest, most secure firmware versions.

- **Automatic Restarts:** System restarts are automatically performed outside business hours after updates, reducing disruption and eliminating the need for manual intervention.

- **Security Services Bundle Included:** Essential firewall security services are included monthly, avoiding large upfront licensing costs.

Managed Backup

- **Automatic Image-Based Backups**: Full system snapshots of workstations and servers ensure fast recovery from data loss or hardware failure.

- **Flexible Restore Options**: Restore entire systems or individual files quickly.

- **Cloud and Local Storage**: Choose between secure cloud, local, or hybrid storage for optimal protection.

- **Scheduled Incremental Backups:** Daily incremental backups with deduplication to minimize storage usage and reduce backup time.

- **Proactive Monitoring**: Real-time monitoring and alerts ensure backup jobs complete successfully.

- **Disaster Recovery**: Rapid recovery in case of major incidents to minimize downtime and ensure business continuity.